

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Amherst, NY #840	\$14,759	\$23,559	59.6%
Blaine, MN #795	\$17,928	\$27,496	53.4%
Edina, MN #797	\$24,339	\$36,402	49.6%
Burnsville, MN #793	\$21,410	\$30,109	40.6%
St. Petersburg, FL #460	\$23,222	\$31,886	37.3%
Woodbury, MN #792	\$28,048	\$37,472	33.6%
Hattiesburg, MS #566	\$15,383	\$20,198	31.3%
Maple Grove, MN #794	\$22,503	\$29,398	30.6%
Langley, BC #847	\$41,755	\$54,344	30.1%
Boca Raton, FL #682	\$34,028	\$44,085	29.6%

District Sales Growth

District	Region	WTD%
Eric Montes	Northeast	24.6%
Todd Bell	Western	9.5%
Tony Reynolds	Western	9.5%
Peter Panunzi	Southeast	9.0%
John Chudzinski	Western	5.5%
Shawna Vazquez	Northeast	5.4%
Dustin Gasper	Northeast	5.3%
Caleb Minton	Southeast	4.2%
Nestor Rivera	Southeast	3.9%
James Hamblen	Southeast	3.8%

Birthday Sales Growth

Restaurant	2018	2019	WTD%
Sharonville, OH #738	10.7%	22.1%	11.3%
Columbus, OH #670	11.1%	21.5%	10.4%
Nanuet, NY #849	9.8%	19.7%	9.9%
Langley, BC #847	11.3%	21.2%	9.8%
King of Prussia, PA #543	18.1%	27.7%	9.6%
Middletown, NJ #480	10.2%	19.5%	9.3%
Lewisville, TX #035	10.1%	19.3%	9.2%
Peoria, IL #360	3.8%	12.8%	8.9%
Arlington Hts, IL #688	12.4%	21.3%	8.9%
Windsor, ON #831	5.3%	14.1%	8.8%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
FM 1960, TX #032	\$26,762	\$36,448	36.2%
San Bruno, CA #444	\$28,770	\$37,366	29.9%
Portage, MI #327	\$18,456	\$23,402	26.8%
Lubbock, TX #933	\$21,036	\$26,667	26.8%
Pensacola, FL #065	\$28,677	\$35,991	25.5%
Greece, NY #839	\$18,597	\$23,256	25.15%
Syracuse, NY #526	\$19,608	\$24,043	22.6%
Fort Smith, AR #301	\$34,915	\$42,084	20.5%
Grand Rapids, MI #828	\$25,740	\$29,829	15.9%
Fayetteville, GA #615	\$26,556	\$30,087	13.3%



Congratulations to team Dulles #654, as they celebrate yet another Sapphire Pin Earner, Karina Morales! Karina joined the Chuck E. team 1 year ago, earning her Ruby pin back in February 2019. Karina is always making sure the kids and adults are having the time of their lives for a birthday they will never forget. Thank you Karina for all you do, your Sapphire Pin is very much deserved!

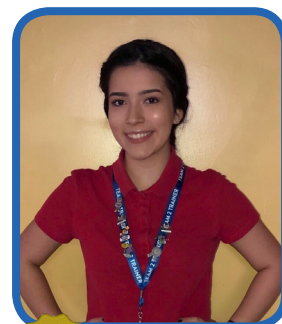
~ Everything was provided and great, thank you for everything! ~

~ Karina is awesome, thanks for a great party! ~

~ Karina was absolutley amazing! I just love her. I lvoer that I literally had to do nothing and Karina took care of everything. She was so sweet, friendly, patient, and great with the kids. Having my son's birhtdya parties at Chuck E. Cheese has been such a wonderful and stress free experience. I will ahve as many birhtday parties at Chuck E. Cheese as I can. ~



Team Villa Park #686 couldn't be more thrilled, as they get to celebrate their next Sapphire Pin Earner, Edna Hernandez! Edna joined the Chuck E. family 1 1/2 years ago, and she has enjoyed every moment of it. You will always find Edna playing a game with her birthday star, and making sure they are having the time of their lives. Thank you Edna for all you do, your Sapphire Pin is very much deserved!



~ Great guest service and very friendly. Thank you Edna! ~

~ My host Edna was the best, she made it fun. ~



Week 31
August 16, 2019



MILESTONES-

- Reach and Achieve! -

Sara Nall ~ 938

Destinee Chavez ~ 095

Dillon Taylor ~ 436

Michael Devlin ~ 715

Amber Owens ~ 553

Sean Ford ~ 657

Fatima Martinez ~ 569

Nicole Gonzales ~ 451

Shawn Miller ~ 737

Susan Nguyen ~ 839

Bunthear Theap

Asst. Mgr #652

15 Years

Erma Finney

Call Center Admin/Lead

20 Years

Don Morgan

Core Cast Member #460

30 Years



Jalaya Gillian

Team Selma, TX #583

Bill Pressel, AD



~ The awesome hostess Jalaya was very attentive, patient, and kind. She answered every question I had and explained everything step by step. I will definitely return with my family! ~

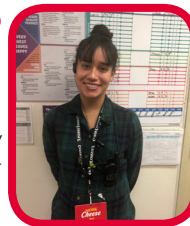


Emily Orozco

Team Vista, CA #784

Patty Cedillo, DM

~ Emily was a great hostess and we had so much fun. Thank you for everything! ~



Eternaljoi Holmes

Team Douglasville, GA #613

Joe Risnear, DM



~ The birthday party that we had this year at Chuck E. Cheese was completely 100% amazing! EJ did an awesome job hosting this party, not only did the kids have a blast but all of the adults are loving it too. Highly recommend and can't wait for next year's party. ~



Reminder:

Continue to send in your Ruby Pin achievers to

learning@cecentertainment.com so they can be featured in the Focus!

DEAR CHUCK E...

- You're the BEST! -

I want to thank your team at the Chuck E. Cheese located in Jonesboro, GA. Justice and Yvette were wonderful party hosts for my son's 1st birthday. Justice managed the party to perfection! She helped bring my vision together exactly as I desired. Yvette was so accommodating to our party needs, and I believed she was invested in us having a memorable experience. They are an outstanding team, and we look forward to having more celebrations at this location in the future.

Southeast
Jonesboro, GA #601
RVP Bill Eich
DM Joe Risnear
GM Sandra Williams
Cast Member Yvette

I came into Chuck E. Cheese because my husband begged me to go. When I came, it was the best experience that I have had in years coming here. The Manager I think his name was Trey, played with my kids, joked with us, and had the best service. This place is the cleanest that I have seen it in the previous months and the staff was working hard. I would like to acknowledge the hard work of the staff and the dedication of the Manager that I had the pleasure of meeting. I will be back, thanks!

Northeast
Glen Burnie, MD #474
RVP Chris Kelly
DM Mike Svoboda
GM Marie Mobuary
Manager Trey

I hosted my son's 5th birthday at the Rohnert Park location last week. I wanted to reach out to express my gratitude and appreciation for the crew at the Rohnert Park location for the wonderful experience we had at our party. It has been a few years since our last visit to this location. First off, the whole facility was clean, organized, and well maintained. Secondly, our party hostess Kylie was phenomenal. Our first contact was a few days before the party when I called to get a feel for how the party would go. She answered the phone with great enthusiasm and knew of my party right away. She informed me she would be our hostess for the special day and gave me a quick run down of how the party would go, I know we were in good hands. The day of the party I arrived a bit early to set up, Kylie greeted us at the door and gave my birthday boy special attention right from the start. I have never been more surprised. This was the best experience ever. We were so well taken care of it is hard to even put it all in an email. I was able to really enjoy the party and our guests knowing that Kylie was handling the rest. She kept the party going on time and the kids had a blast gaming it up before the birthday show. Kylie may have just been doing her job, but the joy she brought to our party was great. Every single parent there commented on how wonderful she was. Thank you for everything Kylie!

Calling all Cast Members and Managers with lanyard pins - We want your pictures!

Do you have an impressive collection of Chuck E. pins you have earned and collected over the years?

Send in your pictures to myfavoritefun@cecenterentertainment.com, and you could wind up in the next Chuck E. Focus!



Jasmine Hernandez #032



Jalen Finkton #674



Grant Goodbread #719

Western
Rohnert Park, CA #399
RVP Jim Brawley
AD Wayne Casey
GM Taylor Reynolds
Cast Member Kylie

THE MORE YOU KNOW...

Facilities

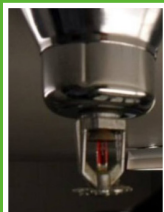
Cleaning Sprinkler Heads Process

If the cleaning of sprinkler heads is an option in your jurisdiction, please follow the following steps for best results:

- Take a standard computer cleaning canned air sprayer and gently spray off the entire surface of the fire sprinkler head.
- Avoid turning the canned air upside down, as liquid will spray out and possibly damage the sprinkler.
- Maintain a safe distance from the sprinkler when cleaning. DO NOT use a vacuum or any other items that could pose as safety risk to guests or Cast Members.



Before



After

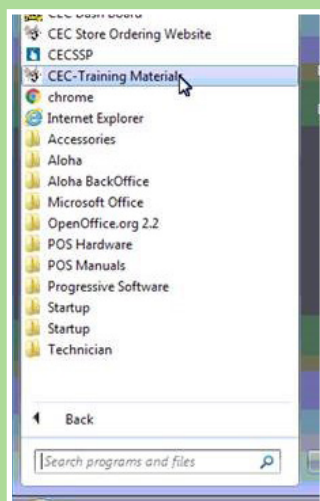
Learning & Development

Training Materials Ordering Site

The training materials ordering process has just been made even easier!

A link has been added on to your BOH PC that will take you DIRECTLY to the new online training materials site to place your orders!

If you have any questions, please reach out to learning@cecentertainment.com



Risk Management

Tip of the Week:

Make sure the current Safety Poster is hung in a prominent location so that all Cast Members can benefit from it.

- Download the most current Safety Poster today from the Risk Management Sharepoint Page!



Purchasing

Woodbridge Wine

Over the next several weeks as current inventory depletes, you will start to notice a change in the packaging of your Woodbridge Wine.

The current Go Glass Cups will be discontinued, and in its place you will start receiving individual 187ml PET bottles.

What you need to know:

- There is no change to supplier/distributor/wholesaler
- Count size remains the same at 24 ct.
- Ordering process will not change. As your vendor runs out of the current Go Glass Cups, they will start to fill your order with the new 187ml bottles.
- We will still be offering the same flavors and high quality wine we currently have

When serving wine to the guest:

- Open wine bottle and DISCARD the cap
- Place a small beer cup over the top of the **OPENED** wine bottle
- Hand to guest

For further details regarding this change, please refer to the communication sent out by Learning & Development.

SINGLE-SERVE 187ml
for Anytime, Anywhere



CAREER GROWTH OPPORTUNITIES

General Manager

Lancaster, CA	049
Lakewood, CA	357
Waterbury, CT	463
Lakeland, FL	426
Naples, FL	778
Springfield, MA	476
Wayne, NJ	489
Hickory, NC	382
Niles, OH	745
Sioux Falls, SD	860
Arlington, TX	416

Tech Manager

Little Rock, AR	671	Towson, MD	775
Cerritos, CA	362	Lowell, MA	457
San Jose, CA	404	Everett, MA	755
Huntington Beach, CA	406	Southgate, MI	713
Murrieta, CA	414	Lincoln, NE	568
National City, CA	439	Henderson, NV	314
Hartford, CT	470	Middletown, NJ	480
Brandon, FL	420	Jersey City, NJ	484
Naples, FL	778	Union, NJ	542
Augusta, GA	939	Staten Island, NY	494
Indy Castleton, IN	096	Patchogue, NY	496
Indy Wash, IN	714	Howard Beach, NY	649
Gaithersburg, MD	401	Charlotte, NC	039
Largo, MD	532	Mayfield Heights, OH	547
		Austin, TX	586



Peter Piper Pizza

Glendale, AZ #1281
Tech Manager

Metro Power Center, AZ #1287
Tech Manager

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

